

GENERAL RESOURCES FOR WILDFIRES & OTHER DISASTERS

Rollins Employee Relief Fund: Go to our website at www.rollinsrelief.org.

At Rollins, we consider ourselves a family of coworkers. And when one family member suffers a catastrophe, we all want to pitch in to help. It's been part of our culture for decades. That is the reason for the Rollins Employee Relief Fund. We are here to help, for details about the program or to apply for assistance, go to <http://www.rollinsrelief.org/application/get-started/> and fill out the preliminary application.

Rollins Employee Assistance Program:

EAP Works: Childcare services - EAP Works provides local resources for Childcare Centers, Before/After School services, Special Needs Children, New Parents and Pregnancy information, Adoption and more. Several other services are available across the nation to employees and dependents. To find out more about your specific EAP and Work/Life benefits, please sign in to <http://www.eapworklife.com/employee.html> using your username and password, or call (888) 882-1985.

After a Federally Declared Disaster your first point of contact is:

FEMA – Call (800) 621-FEMA (3362) or go to <https://www.fema.gov/recovery-resources>

This site provides referrals for recovery resources on how to cope with disaster, how to find missing family and friends, how to reopen your business or farm after a disaster, how to remove mold and mildew from your home, how to find a place to stay, and community resources to help you recover.

Disaster Recovery Centers are readily accessible facilities or mobile office where survivors can go for information about our programs or other disaster assistance programs, and to ask questions related to your case. Representatives from the Governor's Office of Homeland Security and Emergency Preparedness, the Federal Emergency Management Agency, U.S. Small Business Administration (SBA), volunteer groups and other agencies are at the centers to answer questions about disaster assistance and low-interest disaster loans for homeowners, renters and businesses. They can also help survivors apply for federal disaster assistance.

It is important to be familiar with evacuation routes, have a family communications plan, keep a battery-powered radio handy and have a plan for pets. Visit www.ready.gov or www.listo.gov to learn these and other preparedness tips.

Red Cross - 1-800-REDCROSS or go to www.redcross.org. The Red Cross is urging those in the possible path of this storm to monitor weather reports and get prepared now. A free download of the Red Cross Emergency App can provide real-time information about the storm, available shelter locations and hurricane safety tips. The Emergency App is available in app stores by searching for the American Red Cross or going to <http://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps>.

The Salvation Army –1-800-SAL-ARMY or go to www.disaster.salvationarmyusa.org. The Salvation Army provides a variety of services including help with food, household needs, clothing and personal needs.

In addition, If you have been affected by a disaster, "SAFE and WELL" provides a way for you to register yourself as "safe and well." From a list of standard messages, you can select those that you want to communicate to your family members, letting them know of your well-being. For more information, visit the Red Cross website at <http://www.redcross.org/safeandwell>.

Disaster Relief and Emergency Assistance: California:

Finding local information on disasters during emergency situations you can call the HUD Offices Emergency Information Hotline at (866) INFO HUD or go to <https://www.hud.gov/states/california/library/disasterrelief>.

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Wildfire:

State of California's Office of Emergency Services (Cal OES) – For Statewide Recovery Resources go to <http://wildfirerecovery.org>. This site resources for various needs, such as **Local Assistance Centers, which are** one-stop-shops offers with critical government services for residents who have been impacted by the fires. Replace lost or destroyed vital documents (ID, financial information, etc.) and get connected with support services and so much more.

California Department of Insurance (CDI) – 1-800-927-4357 or go to <https://www.insurance.ca.gov/01-consumers/140-catastrophes/WildfireResources.cfm> where you will find information to help fire victims with insurance related issues. The CDI staff are at the Local Assistance Centers to help fire victims, and are working closely with other federal, state and local agencies to assist in recovery issues related to insurance.

They encourage you to work with your agent, insurer claims adjuster, and insurer with a goal of achieving a settlement that you believe is fair and consistent with your coverage. During times like this it can be a very challenging time. If you have a question about your insurance or a dispute with your insurer, you can call CDI for help. You will find guides listed on this site that can help you understand some of the key insurance coverage terms that typically apply, prepare you for the process of making and settling a claim, and help you to avoid some of the pitfalls that can occur along the way.

CalRecycle: - 1-800-Recycle or go to <https://www.calrecycle.ca.gov/disaster/wildfires>. When California faces the threat of devastating wildfires that have the potential to claim lives, destroy property, and harm the environment. Wildfire debris removal programs are implemented under the leadership of the Governor's Office of Emergency Services (CalOES) and local governments.

Wildfire Household Hazardous Waste Removal - <https://www.dtsc.ca.gov/SiteCleanup/ERP/wildfire-waste-removal.cfm>

California Fire Foundation - Supplying Aid to Victims of Emergency (SAVE) – 1-800-890-3213 or go to <http://www.cafirefoundation.org/programs/supplying-aid-to-victims-of-emergency>. As part of the California Fire Foundation's mission to provide victim assistance, it's Supplying Aid to Victims of Emergency (SAVE) program provides emergency short-term financial assistance to fire and natural disaster victims in California year-round, including both firefighters and civilians.

California Community Foundation – (213) 413-4130 or go to <https://www.calfund.org/wildfire-relief-fund>. Grants from the Wildfire Relief Fund have supported those who were displaced or lost housing, belongings and/or employment, or suffered physical or mental health problems; helped to rebuild homes; provided case management services, basic needs assistance, mental health services and financial assistance; upgraded 2-1-1 phone and information system; assisted California wildfire victims with follow-up medical care and supplies; provided respiratory equipment and information to people with lung disease; educated homeowners about green rebuilding; and provided disaster preparedness information.